

Job Description

We are seeking an outstanding cashier to become an integral part of our team! You will be responsible for stocking and selling products, merchandise, and services in a retail setting in order to drive company revenue and contribute to our local food economy. Must be friendly and warm, enjoy interpersonal interactions, and have strong customer service abilities.

Responsibilities

- Welcome customers and identify their needs
- Explain products and services to shoppers and members
- Monitor inventory to ensure products are in stock, organized, and fresh
- Provide solutions to any customer complaints
- Promote knowledge about member-ownership options and benefits
- Accurately and efficiently handle monetary transactions and cash register functions
- Maintain a clean and organized workspace and customer-facing area

Knowledge and Critical Skills/Expertise

- Strong communication and customer service skills, including conducting oneself in a positive and professional manner at all times.
- Ability and willingness to work as a contributing member of a team.
- Strong organization, time management, and multi-tasking skills.
- Knowledge of natural/organic food industry trends, as well as common allergies and specialized dietary terms such as gluten-free, vegan, vegetarian, etc. preferred.
- Willingness to work a flexible schedule to include nights, weekends, and holidays as necessary.
- Ability to thrive in a fast-paced environment
- Ability to build strong rapport with customers and member-owners
- Commitment to quality and freshness of products

Experience

- Experience working with natural/organic foods preferred.
- Experience working in a retail and/or customer service oriented position preferred.
- Experience operating a computer in some capacity preferred.

The knowledge, skills and abilities listed above may be acquired through levels of education and experience. However, any equivalent combination of education and/or experience, which provide an applicant with the listed knowledge, skills and abilities to perform the essential duties and responsibilities of the job, is acceptable.

Environmental Conditions

- Works in a fast-paced environment with a focus on customer service.
- Works in an area with limited storage space and occasionally close quarters with other employees.
- May work in environments of extreme cold for short periods of time.

Physical Demands

- Must be able to lift up to 50 pounds, in some cases over one's head.
- Must be able to bend, reach, stoop, kneel and squat.
- Must be able to push, pull, and maneuver heavy loads.
- Must be able to stand and be on one's feet the majority of the work day.